



Bravo!

Arts Academy for All Ages

Company Values

BE RESPONSIBLE

Take ownership of the work you do and make it your best work. Know when to ask for help. When you make a mistake, make it right and then some.

DELIVER POSITIVE ENERGY

Bring your positive energy to students, customers and other employees. Answer with more “yes” than “no”, give more compliments than corrections, have more positive suggestions than criticism and show that you value each person’s self-worth.

MAKE IT HAPPEN

Actions speak louder than words. Jump in and get it done now, regardless of the obstacles.

BUILD A SIMPLE SYSTEM FOR THE FUTURE

Look for the simplest and smartest way to get a result, and then leave a written record of what you have done so others can learn from you.

BE OBSERVANT

Be aware of how Bravo looks, sounds, smells and feels at any given moment. Do what you can to ensure we are ready for our newest, longest, and best customer to walk in the door.

CONSERVATIVE MINDED

Value the conservative views of our community and be a role model of that mindset.

FLEXIBLE TO CHANGE

Bravo is striving to improve, so flow with the changing current. Give your creative ideas freely to help improve the overall employee and customer experience. Always imagine!

BE TEACHABLE

Look for and implement the best practices. Be receptive to learning from staff observations, training materials and training classes. Achieve YOUR next level of greatness.

DELIVER WOW

Give customers of all ages (yes, children ARE customers) a **WOW** experience every time through preparation of lesson plans, asking for help when needed, giving prompt and accurate information and creating a safe and caring environment.

SHOW CONFIDENCE

You have been training your entire life to be what you are today. Perform and speak with confidence.